
Non-Production Licensing Guide

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Summary

This non-production licensing guide (“**Non-Production Licensing Guide**”) for Applications Delivery Management, Information Management and Governance, IT Operations Management, Security and Vertica software products (the “**Micro Focus Software Products**”) documents the process by which Customer may request a license from Seattle SpinCo, Inc. and its subsidiaries, including EntIT Software LLC, (“**EntIT**”) to any such Micro Focus Software Product for use in Non-Production environments (“**Non-Production Licenses**”) and the use authorized under such Non-Production Licenses.

Definitions

Any capitalized terms used but not defined in this Non-Production Licensing Guide will have the meanings set forth in the applicable agreement (i.e., Customer Portfolio Terms or other Master Agreement, EULA, or Quotation) (the “**Applicable Agreement**”) that grants Customer a license to the Micro Focus Software Products.

“**Cold Standby System**” means a backup system on which Non-Production Licensed Software is installed but where the Non-Production Licensed Software is a) NOT up and running and b) is configured to be operational only in the event that the primary production system breaks down or needs to be taken out of service.

“**Hot Standby System**” means a backup, redundant system on which Non-Production Licensed Software is installed and that is a) up, running and receiving real-time data backups and b) ready to take over from the primary production system if the production system breaks down or needs to be taken out of service.

“**IDOL Raw Data Size**” means the uncompressed size of all data, including text and metadata, that is stored in a node table excluding any deleted data that have not been purged.

“Non-Production Development System” means a system on which Non-Production Licensed Software is installed and that is used for developing software product add-on applications for the Non-Production Licensed Software.

“Non-Production Licensed Software” means the Micro Focus Software Product listed in the Applicable Agreement for which Non-Production Licenses are offered in this Non-Production Licensing Guide.

“Non-Production Use” means internal use only by Customer and its employees for the benefit of Customer and not any third party or any affiliate of Customer on a Non-Production Development System, Test System, Hot Standby System, or Cold Standby System.

“Raw Data Size” means the uncompressed data stored in a Vertica database as if such uncompressed data had been exported from the database in text format. All logical database entities (tables) and all derived and aggregate tables are included in the Raw Data Size measurement. All data stored in external tables in the ORC or Parquet format is included in the Raw Data Size. Data stored in Flex Tables will be counted as one tenth the capacity stored in a regular table (e.g. 1TB loaded into Flex Tables will count as 100GBs towards the license capacity). The following are excluded from the Raw Data Size measurement:

- Multiple projections (underlying physical copies) of data from a logical database entity (table); i.e. data appearing in multiple projections of the same table is only counted once;
- Data stored in temporary tables;
- Data stored in flattened tables used for de-normalization purposes;
- Deleted data that remains in the database;
- Data stored in the Write Optimized Store (WOS);
- Data stored in system tables such as monitoring tables, data collector tables, query repository tables, Database Designer work tables, etc.
- Views; and
- Copies or adaptations for back-up or archival purposes or when copying or adaptation is an essential step in the authorized use of the Vertica software.

“Test System” means a system on which Non-Production Licensed Software is installed and that is used for a) migration testing in preparation for transitioning from one version to another of the Non-Production Licensed Software (which may also include testing the migration of data) or b) pre-production staging of the Non-Production Licensed Software.

Non-production software categories and use restrictions

A Micro Focus Software Product is placed in one of four classes, and the specific class that a Micro Focus Software Product is placed is identified in the Additional License Authorizations found at software.microfocus.com/legal/software-licensing. This Non-Production Licensing Guide describes the Non-Production Licenses available for each class.

Class 1

For Class 1 products, upon request as described in this Non-Production Licensing Guide, EntIT offers Non-Production Licenses for Micro Focus Software Products that Customer has licensed on a perpetual basis, provided, however, Customer may only receive up to six (6) Non-Production Licenses at no charge for each Micro Focus Software Product obtained by Customer in the Applicable Agreement, regardless of the number of licenses purchased by Customer. The six (6) Non-Production Licenses may include up to:

- one (1) Non-Production Licenses for use on a single Hot Standby System;
- one (1) Non-Production Licenses for use on a single Cold Standby System;

- one (1) Non-Production Licenses for use on a single Non-Production Development System; and/or
- Non-Production Licenses for use on up to three (3) Test Systems.

Class 2

For Class 2 products, upon request as described in this Non-Production Licensing Guide, EntIT offers Non-Production Licenses for Micro Focus Software Products that Customer has licensed on a perpetual basis at EntIT's then-current list prices. EntIT assigns separate product numbers for Non-Production Licenses for these Class 2 products and any additional use restrictions will be located in the Additional License Authorizations for the corresponding Class 2 products.

Class 3

For Class 3 Products, and Persistent Systems Limited Radia Client Automation Enterprise and Persistent Systems Limited Radia Client Automation Standard in Micro Focus's Client Automation Center, EntIT does not offer Non-Production Licenses.

Class 4

For Class 4 products, upon request as described in this Non-Production Licensing Guide, EntIT offers Non-Production Licenses for Micro Focus Software Products that Customer has licensed on a perpetual basis at no charge subject to the following restrictions:

- Non-Production Licensed Software may be used on either a single Hot Standby System or Cold Standby System, or both concurrently, in addition to the primary system, provided, however:
 - Customer is solely responsible for keeping the data between the systems synchronized;
 - Customer may replicate its environment in both the Hot Standby System and the Cold Standby System, including the object code of the software, identical schema, projections, and data; and
 - For Vertica only, Customer can use Non-Production Licensed Software for one (1) Hot Standby System for only read and write operations of data replicated from the primary production system. Data in the Hot Standby System must be a replica of the primary database;
- Non-Production Licensed Software may be used in unlimited amounts in a Non-Production Development System or Test System; and
- For Vertica and IDOL, any Non-Production License will not count against the IDOL Raw Data Size or Raw Data Size calculation, but, notwithstanding anything else in this Non-Production Licensing Guide, the Non-Production License for Vertica or IDOL shall not exceed the IDOL Raw Data Size or Raw Data Size of the original license.

Process for requesting Non-Production Licenses

Class 1 and Class 4

Customer can only request Non-Production Licenses for Micro Focus Software Products licensed to Customer that are on active support contracts where all fees due have been paid and Customer is not in breach of the Applicable Agreement or support contract. Log into the Software Entitlement Portal at <https://entitlement.microfocus.com> (<https://entitlement.mfgs.microfocus.com> for US Government Solutions) and select the Entitlements tab. The Non-Production Licenses are available on the Non-Production tab. Select the Environment Type and, subject to the restrictions in this Non-Production Licensing Guide, activate any allowable Non-Production Licenses. Please be prepared to provide the original EntIT order number or Applicable Agreement used for production licenses and products/quantities for the Non-Production Licenses request. If you obtained licenses from EntIT acquired companies (and do not have EntIT order numbers), you should submit a support case for a Non-Production Licenses request through <https://mysupport.microfocus.com>.

Class 2

Customer can order Non-Production Licenses for Class 2 Micro Focus Software Products in the same manner that it orders a production license for such products.

Support for Non-Production Licensed Software

A pre-requisite to obtaining support for Class 1 and Class 4 product Non-Production licenses is a valid support contract covering the Production license copies of products. Support for Class 1 and Class 4 Non-Production licenses is provided at no additional charge only if the corresponding production products are included in a current support contract with Micro Focus. Support for Class 2 product Non-Production licenses requires a paid support contract for these licenses.

Frequently Asked Questions

Q: Is support free for Class 1 and Class 4 Non-Production licenses?

A: No, in order to receive support, Customer must first purchase support on the production license configuration of the same Micro Focus Software Product.

Q: Is support free for Class 2 Non-Production Licenses?

A: No, Customer must acquire support separately for the Non-Production Licenses for Class 2 Micro Focus Software Products.

Q: Can a customer request a Non-Production License without purchasing a production license?

A: No, Non-Production Licenses are only provided when Customer has purchased production licenses of the same Micro Focus Software Product.

Q: Can a customer use a Non-Production License to test, develop, or otherwise support or manage third party software?

A: No, Non-Production Licenses can only be used to test, develop, support or manage the licensed Micro Focus Software Product, and cannot be used to support other Micro Focus Software Products or third party software products.

software.microfocus.com/legal/software-licensing

Latest version of software licensing documents
